



Maintenance and Support



CASEAlert *EMERGENCY SYSTEM MONITORING*

As the original equipment manufacturer (OEM) for all CASE Emergency Systems products, we stand behind our emergency communication towers, call boxes, and other emergency communications technologies providing 24/7 monitoring service and status alerts and will schedule a service appointment with you to ensure operation of the CASE unit, should it need repair or other attention.



An emergency calling system is only effective when it is in proper working order, which is why ALL CASE Emergency Systems products come standard with CASEAlert alarm notification installed.

This self-checking, self-reporting software solution performs its own daily diagnostics and automatically sends alerts for:

- » Weak cellular connection
- » Solar battery or solar charging failure
- » And more

We also offer two different levels of ongoing maintenance for your CASE Emergency Systems products, or we're happy to train your own service and support team to perform regular maintenance and repairs as needed.

MONITORING SERVICE

Our certified technicians will monitor the performance of your system daily through CASEAlert. We will contact you to help you diagnose service needs, guide you through repairs and testing, and provide replacements parts as needed.

CORRECTIVE MAINTENANCE

CASE has you covered with the extended maintenance and monitoring plans. CASE certified technicians are available to provide the routine maintenance and service to protect the performance of your system for years to come. CASE can tailor a maintenance plan that fits your budget.

To get started with expert monitoring and maintenance from CASE Emergency Systems, please contact us at info@casees.com for a customized quote.





CASE

EMERGENCY SYSTEMS

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All products are proudly
designed, manufactured,
and assembled 100%
in the USA.

